Emad Shaat

Data/System Analyst

✉ shaat.emad@gmail.com

📍 Portland, OR

📞 +1 (503) 789-5999

🧭 www.emadshaat.com

Technical Skills

Data Analysis

SQL

Python

Basic AWS Knowledge
S3, Route 53, Amplifiy

UI Design

HTML/CSS

Tableau

Power BI

AWS QuickSight

Power App

Power Automate

Excel with VBA

Workflow Automation

Jira

Smartsheet

Airtable

Professional Summary

Result Oriented Business Data Analyst with seven years of experience at analyzing, combining, and collaborating data insights to find patterns & deliver better business decisions. Quickly grasps business requirements to identify optimal solutions. With excellent problem solving and analytical skills solving complex cross-functional issues.

Employment

Windsor Solutions
📍 Portland, OR

🧭 Lead Business System Analyst — 🕐 Jun, 2021

🧭 Business System Analyst — 🕐 Nov, 2019

- Implement, and develop enhancements for web-based applications by analyzing requirements and understanding the industry technical standards.
- Configure system to work for client's needs and business processes, including developing custom scripts to automate workflow or to meet specific requirements.
- Lead and test implementation process from start to finish.
- Train business personnel in use of systems including in-depth training for system configuration and system administrator.
- Work with software development team to test software releases.
- Work on minor bug fixes and UX design enhancements on JQUERY, .NET application and React Native app.
- Identify needed business improvements and determined appropriate systems required to implement solutions.
- Collaborate in team-based, Agile environment to accomplish objectives by deadlines.
- Setup and configure projects using Jira and create specific workflow based on client's specific process including service desk setup.

Epiq Systems
📍 Portland, OR

🧭 Claims Analyst ||| — 🕐 Apr, 2019

- Analyzed business issues and business processes, defined requirements, designed process improvements, and recommend system changes to solve business challenges.
- Created business cases including key problem statements, requirements, effort estimates, and return estimates.

Advanced Eagles Factories
📍 Riyadh, KSA

🧭 Business Data Analyst — 🕐 Sep, 2017

- Applied ERP/CRM system concepts and tools and to identify issues and support projects involving complex data analysis.
- Developed data architecture design using Excel and custom Macros.
- Developed workflow diagrams, study system capabilities, and identify gaps and risks.

Modern Digital Co.
📍 Riyadh, KSA

🧭 Business Data Analyst — 🕐 Jun, 2015

- Facilitated weekly reviews with technical teams to ensure alignment and timely execution on final medical products.
- Acted as business process and system resource for business areas, recommending options for solving business problems using technology.
- Directed full development lifecycle including: Concept design, feature definitions and production support of new products.
- Managed ERP implementation project of more than $100,000 across all departments to ensure project deadlines are being met.

Education

Bachelor of Science Civil & Environmental Engineering

📍 Portland State University — 🕐 Aug 30 2008 - Jun 20 2014